



Vitreoretinal Surgery, P.A.

Dear VRS Patient

The Mission of the entire VRS Team is to provide your care, in the safest environment possible.

We are writing to inform you of the safety precautions that we have implemented in all of our offices in response to the Coronavirus Pandemic:

- 1) Office access has been restricted to patients and essential caregivers only. This decreases the number of people in the office at any one time, to minimize patient density and thus patient proximity to other people.
- 2) Schedules have been adjusted to spread out patient arrival times and thus further minimize the number of people in the office at any one time.
- 3) The number of chairs in waiting rooms has been decreased to allow 6 feet of spacing between seats.
- 4) Patients are pre-screened for viral symptoms with a pre-visit phone call, a 2nd time upon arrival at the office, and a 3rd time by an intake technician. Anyone with recent symptoms, or exposure to anyone with recent symptoms, is asked to reschedule their visit to at least 2 weeks in the future.
- 5) Patients are asked to wear face masks while in our offices, and hand sanitizer is provided and encouraged.
- 6) Entry doors and all internal doors in the office are left open to eliminate the touching of door handles.
- 7) The care process has been streamlined to minimize the time a patient spends in the office.
- 8) All VRS doctors and staff wear face masks and sanitize their hands consistently before and after every patient interaction.
- 9) Patients are asked to avoid touching equipment unless critical to the care process.
- 10) All equipment used in the care process is sanitized before and after each patient interaction.
- 11) The entire office is sanitized at the end of each patient care day.

The Coronavirus Pandemic is a serious threat to each of us. We believe that the above precautions provide significant protection for both you and the VRS Team.

Your sight is precious and we encourage you to keep upcoming appointments. If you have concerns please call your preferred clinic directly, or call our toll-free number, 800-VRS-2500 in advance of your scheduled visit.

Sincerely,
The Physicians and Staff of VRS

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