

COVID-19 VRS Public Update

Revised 3/15/2020

Based on the brief history, and what is currently known about the transmission, treatment and lifecycle of COVID-19, it is imperative that we all take extra precautions, to ensure the wellbeing of all VRS Patients & Staff. Thank you for your understanding and support.

Notice to Patients and Visitors of VRS

- VRS is continuing to care for our patients, but we have instituted the following precautions to protect our patients and staff:
- **Coughing or sneezing patients put everyone around them at risk. If you have a cough or are sneezing please call 800-VRS-2500 before entering our office.**
- Fewer people in our office is safer for everyone. **We ask that companions to the patient remain outside of our office unless their presence is critical for the patient.**
- If you or a loved one have traveled outside of the U.S., or to the east or west coast of the U.S. in the last 2 weeks, or
- If you or a loved one currently, or in the past 2 weeks, have symptoms of a viral infection (sneezing, cough, runny nose or fever) please call **800-VRS-2500** to discuss your situation before entering our office.
- Please avoid touching any surface, equipment or objects that are not critical to your visit or care.
- Please maintain a respectful distance between yourself and other individuals.
- **Thank you** for your understanding and cooperation!

What Special Precautions is VRS Taking at this Time?

In consideration of the current situation with **COVID 19**, VRS has taken the following **TEMPORARY STEPS** to minimize the potential for contamination of surfaces and transfer of infectious agents:

1. **Coffee Service** has been discontinued
2. **Magazines** have been removed from our offices
3. We ask that everyone **please avoid touching any surface, equipment or objects** that are not critical to your visit
4. Longstanding VRS policy is that all Patient areas are thoroughly and specially cleaned and sanitized at the end of each Clinic Day. In the current situation, we are more vigilant than ever to continue this policy and we sanitize any equipment used after each patient.
5. **Thank you** for your understanding and cooperation with these **Temporary Steps**.